

Multi-cloud & the Chamber of Secrets



Michael Kehoe Sr Staff Security Engineer

Agenda



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- Background of Confluent's infra
- Problem Introduction
- Defining a secret strategy
- Implementing a secret policy
- Implementing controls
- Conclusion
- Q & A

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- Sr Staff Security Engineer Confluent
 - Cloud Architecture & Reliability
- Previously:
 - Sr Staff SRE @ LinkedIn
 - PhoneSat intern @ NASA
- Background in:
 - Networks
 - Microservices
 - Traffic Engineering
 - KV Databases
 - Incident Management
- Twitter: @michaelkkehoe
- LinkedIn: linkedin.com/in/michaelkkkehoe
- Website: michael-kehoe.io





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Reducing MTTD for High-Severity Incidents

A How-To Guide for SREs

Tammy Butow, Michael Kehoe, Jay Holler, Rodney Lester, Ramin Keene & Jordan Pritchard

Confluent's Architecture

Confluent Architecture



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Confluent Architecture - Control Plane





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Confluent Architecture - Customer infra



x thousands across 3 CSPs

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Problem Statement

Problem Statement







AWS, Azure, GCP over multiple regions

3rd party secrets

Some of the secret mechanisms we control, in some cases, we have secrets for 3rd party services



Control-plane vs data-plane

We need to be able to serve secrets in our control-plane & customer data-plane infra



Ownership

Finding who owns a secret is hard

Defining a secret strategy - Finding the blind spots

Finding the blind spots

01	AWS	 AWS Secrets Manager AWS KMS AWS IAM Roles/ Users
02	GCP	 GCP IAM Service Accounts GCP secrets manager
03	Azure	 Azure KeyVault Azure Service Principals Azure Managed Identities
04	Hashicorp Vault	 Database credentials Internal API keys 3rd party API keys
05	3rd party systems	 API Keys Critical IT/ Business systems

Defining a secret strategy - Building an inventory

Building an inventory - Take 1



Manually pull an inventory from each system and collate it into a spreadsheet



Parse permissions/ policy

Manually retrieve policy/ permission and evaluate security/ value of secrets



Find owners

Find who owns the secret

File tickets for remediation

Ask owners to update information, add controls

Building an inventory - Take 2



risk levels

inventory



File tickets for remediation

Based on metadata, automated tickets can be filed

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Implementing a secret policy -Defining a strategy

Creating a Strategy

Define what is high-value

Create a definition of what we consider keys-to-the-kingdom and inventory against the sensitivity of the credential



Define approved systems/ controls

Define what credential types should be used and what controls they require





Utilize the best of Vault

- Utilize dynamic engines as much as possible
- 2. Terraform IaC against Vault



Implement policy for secret lifetimes

For security and compliance reasons, implement a static credential rotation policy

Force ownership

Ensure that every secret has defined ownership.

- Use of IaC in Vault
- Use of IaC (tags) with CSPs

Improved inventory & monitoring

Daily inventory of all known secrets & usage monitoring of select HV secrets.

Implementing a secret policy -Allowing exceptions

Allowing exceptions

Because only a sith deals in absolutes...







There will always be exceptions

There will always be an edge-case that needs to be accounted for

Create alternative controls

If a secret can not have a preventative control... create a monitoring control

Inventory your exceptions

Ensure that you document the exception

Implementing secret controls -Preventative Controls

Building preventative controls

For the best case

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Utilize Vault engines

Constantly rotate secrets using dynamic engines (we built our own engines)

Utilize CSP native dynamic identities

Make the CSP responsible for managing the credential

Utilize IP restrictions

In the unideal case, place IP restrictions on the use of the credential

Implementing secret controls - Building Monitoring controls

Building monitoring controls

For when you may not be able to implement a preventive control

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Utilize existing logging pipelines

Utilize the existing logging we do of our systems

Create "known usage locations"

Create a list of IPs that we expect to be using the credential

Alert infosec oncall

Ensure that you document the exception

Conclusion

Conclusion





Know where your secrets are

Do a deep inventory of any place you may have a secret

Know how to secure them

Create standards for how secrets should be protected



Make secrets easy to manage

Make it easy to manage the creation/ update of the secret





Build monitoring controls

Monitor for last-use/ where they are being used from

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Q & A



