

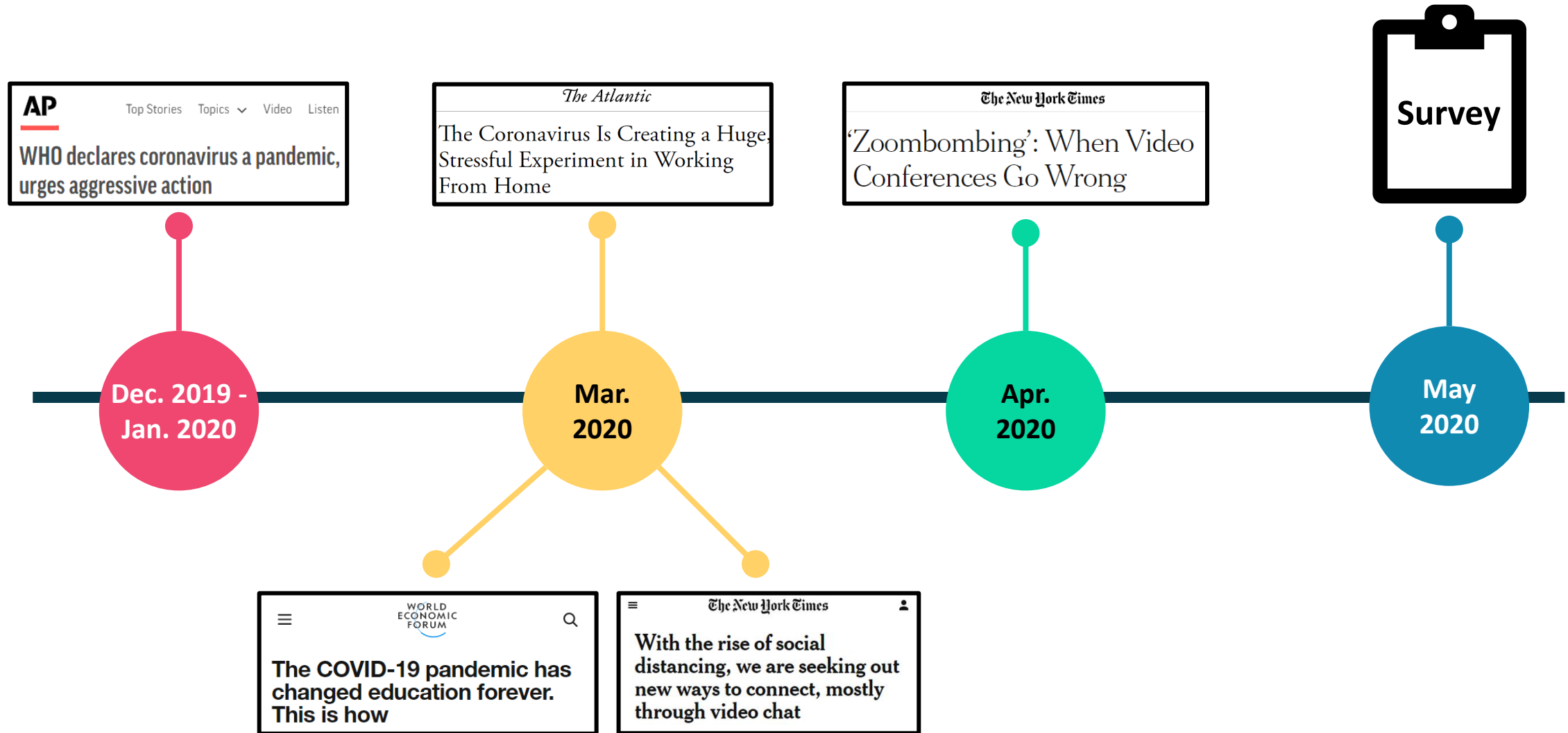


Privacy Attitudes and Concerns Towards Remote Communications During the COVID-19 Pandemic

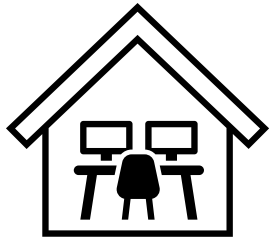
Pardis Emami-Naeini, Tiona Francisco, Tadayoshi Kohno, Franziska Roesner



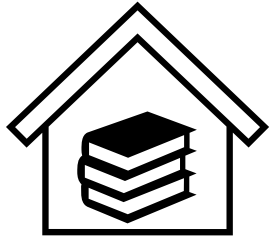
We Launched a Survey in the Transition Phase of the Pandemic



We Surfaced Unprompted Privacy Concerns and Attitudes



Working from Home



Learning from Home



Socializing from Home



Conferencing Tools



Modes of Remote Communications



Locations of Remote Communications



We Answered Three Research Questions



Aspects of Remote Communications



Role of Privacy and Security



Empowering Decision-Making



Lack of Agency to Activate Microphone and Webcam in Meetings



Modes of Remote Communication



If the manager asks me to turn on the video, I have to do it, but I personally prefer to maintain it switched off at all times.



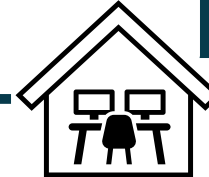
Privacy was an Important Factor in Choosing Meeting Locations



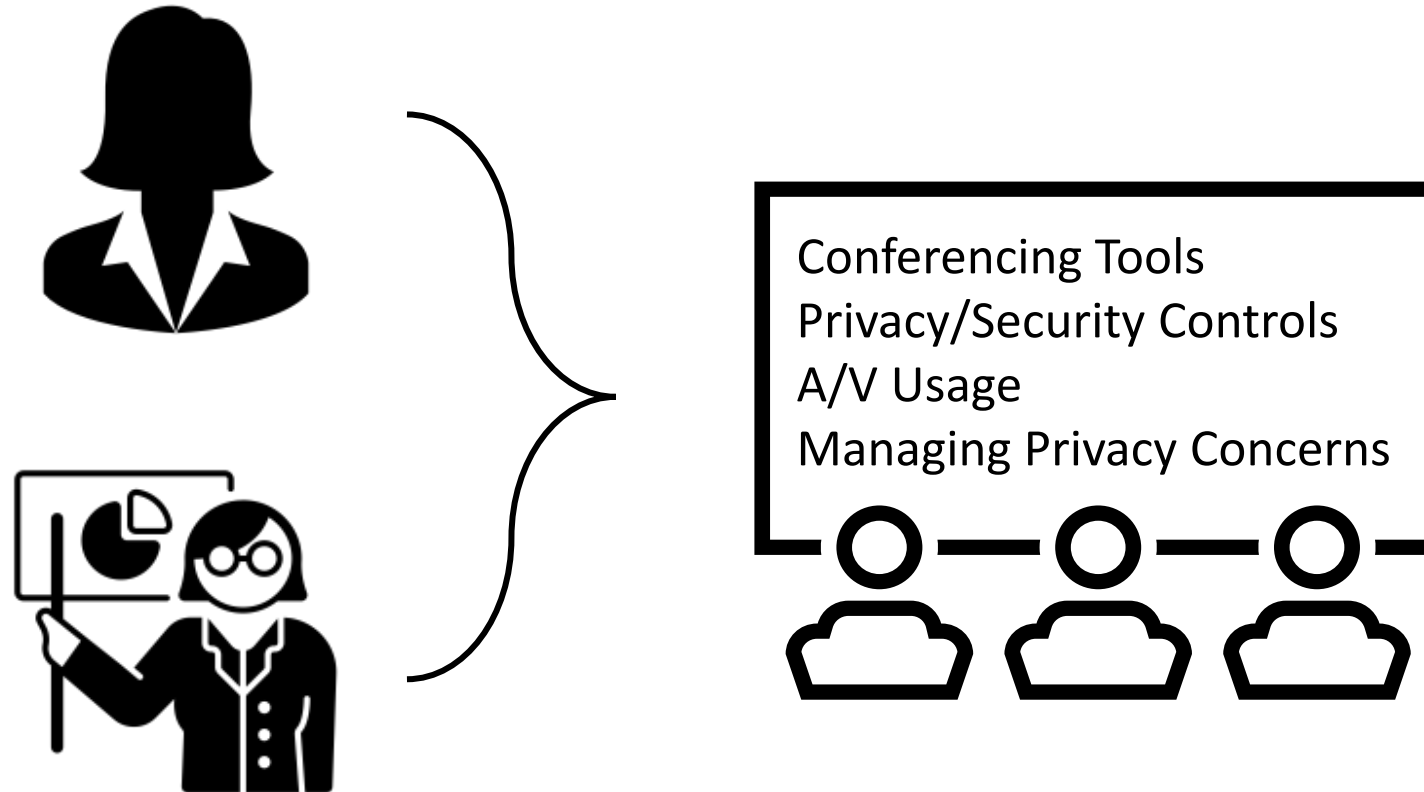
Locations of Remote Communication

“

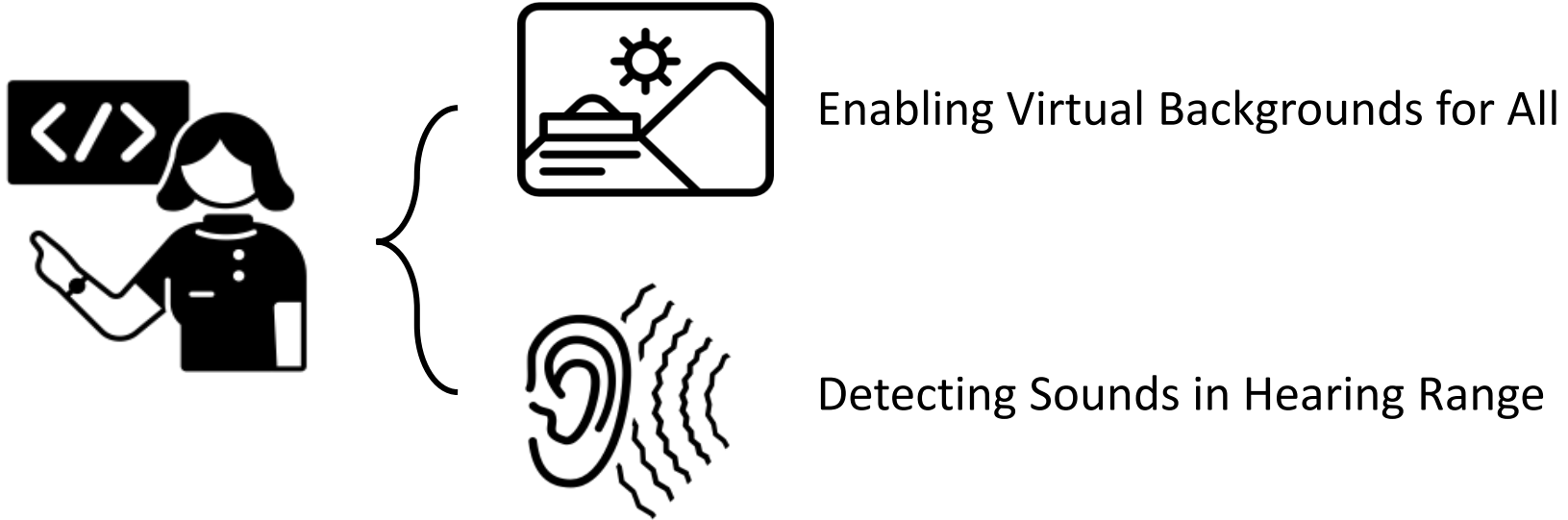
I am concerned about my co-workers seeing my space. The kitchen is the least personal place in the house to have such meetings.



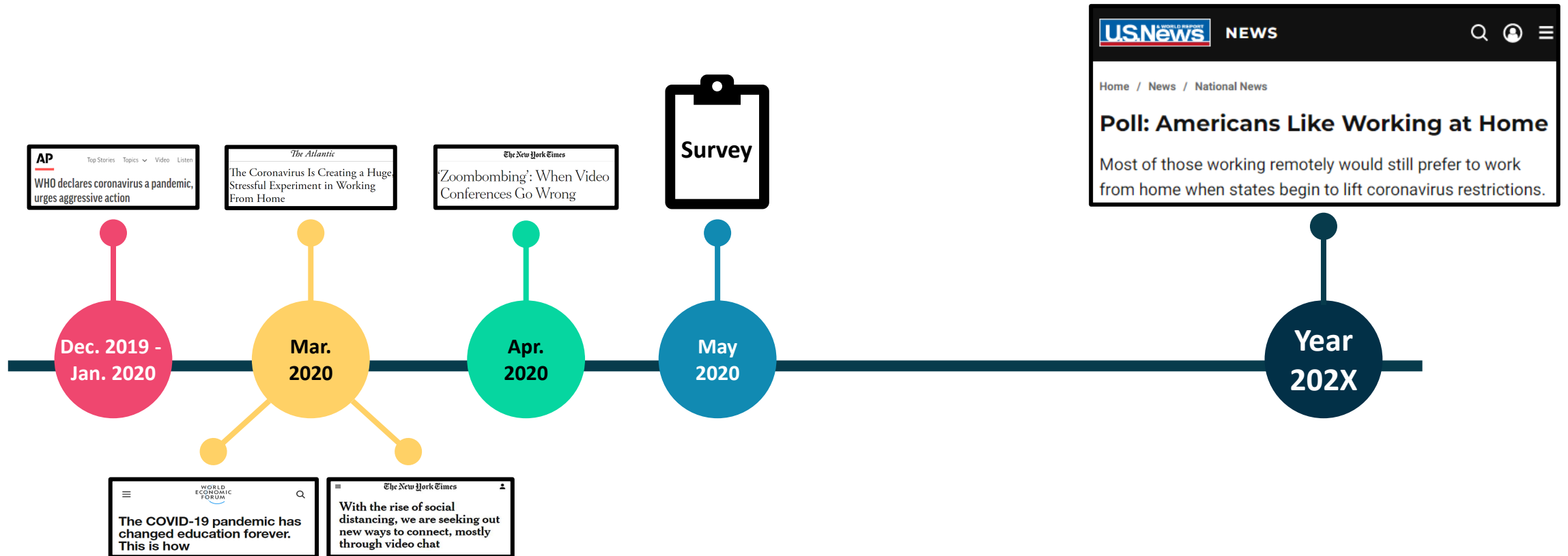
Employers and Educators should Provide Flexible Meeting Policies



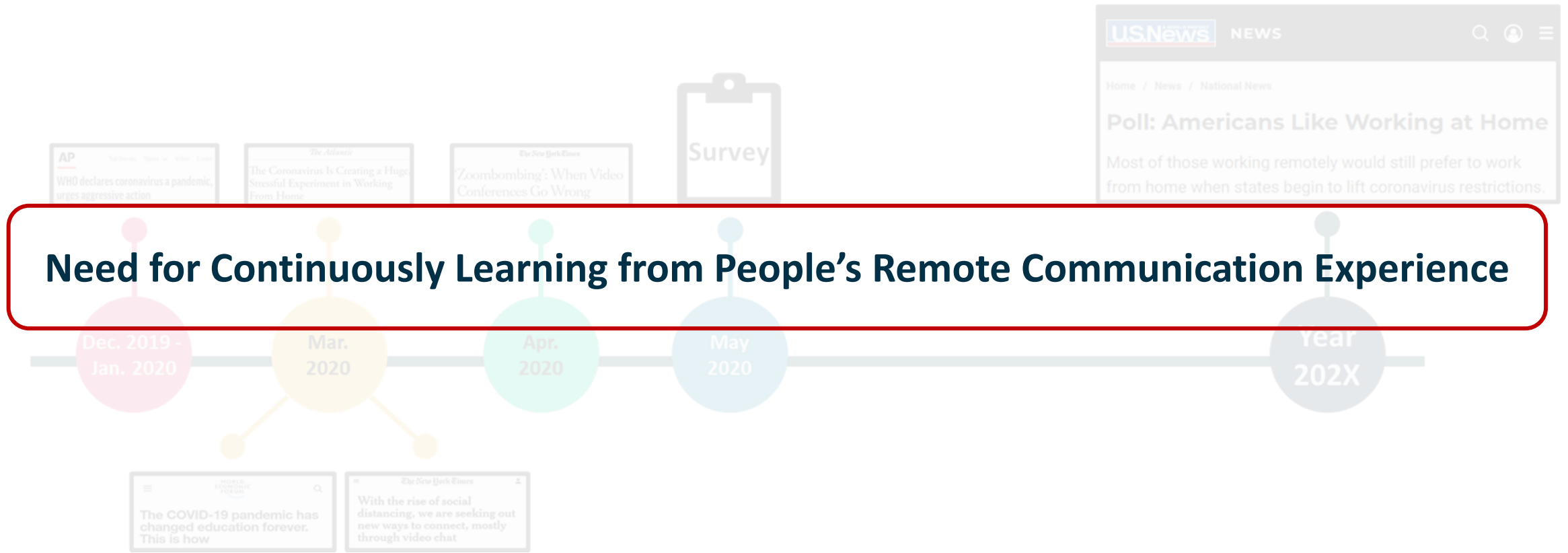
Tool Developers should Provide Inclusive Privacy by Design



The Pandemic May End, but Not the Remote Communications



The Pandemic May End, but Not the Remote Communications



Understanding Privacy Attitudes and Concerns Towards Remote Communications During the COVID-19 Pandemic

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