Towards Understanding Privacy and Trust in Online Reporting of Sexual Assault

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Third-Party Reporting Systems (TPRS)
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Paper Third-Party Reporting Systems (P-TPRS)
Online Third-Party Reporting Systems (O-TPRS)
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Research Questions
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- What are survivors’ privacy and security concerns regarding trusting O-TPRSs?
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- What are survivors’ privacy and security concerns regarding trusting O-TPRSs?
- What could help participants trust O-TPRSs?
Findings
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Technological concerns (TC)
Findings

Technological concerns (TC)

Emotional concerns (EC)
• TC: The insecurity of technology
• TC: The insecurity of technology
  ○ EC: Re-victimization of the survivor
• TC: The insecurity of technology
  ○ EC: Re-victimization of the survivor

• TC: The possibility of false reporting
- TC: The insecurity of technology
  - EC: Re-victimization of the survivor

- TC: The possibility of false reporting

- EC: Lack of human support
Implications of our findings
Survivors vs. police: balancing their needs
Survivors vs. police: balancing their needs
Survivor: Privacy and anonymity
Survivors vs. police: balancing their needs
Survivor: Privacy and anonymity
Police: No privacy and no anonymity
Before sending the O-TPRS form to the police

After sending the O-TPRS form to the police
Key Takeaways
Key Takeaways

O-TPRS can help increase the reporting of sexual assault
Key Takeaways

- O-TPRS can help increase the reporting of sexual assault

- Privacy, anonymity, and security concerns need to be addressed, in order for survivors and police to trust and use an O-TPRS
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