



# Log: It's Big, It's Heavy, It's Filled with Personal Data!

## Measuring the Logging of Sensitive Information in the Android Ecosystem

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# Google-Apple Exposure Notification

## COVID Alert - Let's protect each other

Health Canada | Santé Canada



1M+

Downloads

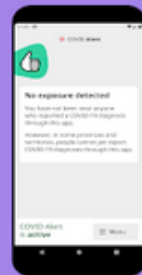


USK: All ages

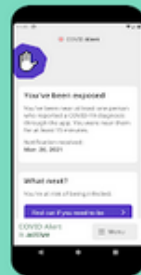
Install



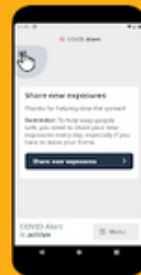
Looking for exposures.



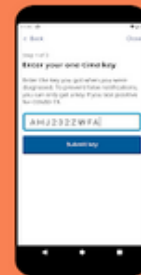
Looking for exposures.



Join the effort to slow the spread.



Your privacy is protected.



Big Tech Is Watching You. We're Watching Big Tech.

Privacy

## Google Promised Its Contact Tracing App Was Completely Private—But It Wasn't

Solid algorithm, but...

Researchers say hundreds of **preinstalled apps can access a log** found on Android devices where sensitive contact tracing information is stored

By [Alfred Ng](#)

April 27, 2021 08:00 ET

# GAEN Logged “Anonymous” Identifiers

```
W ExposureNotification: getCurrentRollingProximityId: generated a new  
RollingProximityId=768D2E1DC786F9FD6ACE4A17B37CDDE4 [CONTEXT service_id=236 ]
```

```
5698 5698 W ExposureNotification: Scan device 56:6F:40:2A:0E:10, type=1,  
id=9C2731EE6D544F03180F78F509E63337,  
raw_rssi=-66, calibrated_rssi=-70,  
meta=D0E2489A, previous_scan=0  
[CONTEXT service_id=236 ]  
5698 5698 W ExposureNotification: BleDatabaseWriter.writeBleSighting,  
id=9C2731EE6D544F03180F78F509E63337  
CONTEXT service_id=236 ]  
5698 5698 W ExposureNotification: Scan device AB:B1:E9:9E:1B:BA, type=1,  
id=EB7E87FA877BA96DC07554D5D5508074,  
raw_rssi=-12, calibrated_rssi=-16,  
meta=391ECC52, previous_scan=0  
[CONTEXT service_id=236 ]  
5698 5698 W ExposureNotification: BleDatabaseWriter.writeBleSighting,  
id=EB7E87FA877BA96DC07554D5D5508074  
[CONTEXT service_id=236 ]
```

# Exposure Status Also Logged

```
W ExposureNotification: [MatchingTracer] Sending exposure status update  
with no new exposures to client.  
[CONTEXT service_id=236 ]
```

# Privacy Security Best Practices

This page contains a collection of data collection guidance and recommendations to ensure that Android users have control over the handling of their data.

## Logging data

Logging data increases the risk of exposure of that data and reduces system performance. Multiple public security incidents have occurred as a result of logging sensitive user data.

- Do not log to the sdcard.
- Apps or system services should not log data provided from third-party apps that might include sensitive information.
- Apps must not log any Personally Identifiable Information (PII) as part of normal operation, unless it's absolutely necessary to provide the core functionality of the app.

CTS includes tests that check for the presence of potentially sensitive information in logs.

## READ\_LOGS Permission

“Not for use by **third-party applications**, because Log entries can contain the user's private information.”

## An Analysis of Pre-installed Android Software

Julien Gamba<sup>\*†</sup>, Mohammed Rashed<sup>†</sup>, Abbas Razaghpanah<sup>‡</sup>, Juan Tapiador<sup>†</sup> and Narseo Vallina-Rodriguez<sup>\*§</sup>

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### Abstract

The open-source nature of the Android OS makes it possible for manufacturers to ship custom versions of the OS along with a set of pre-installed apps, often for product differentiation. Some device vendors have recently come under scrutiny for potentially invasive private data collection practices and other potentially harmful or unwanted behavior of the pre-installed apps on their devices. Yet, the landscape of pre-installed software in Android has largely remained unexplored, particularly in terms of the security and privacy implications of such customizations. In this paper, we present the first large-scale study of pre-installed software on Android devices from more than 200 vendors. Our work relies on a large dataset of real-world Android firmware acquired worldwide using crowd-sourcing methods. This allows us to answer questions related to the stakeholders involved in the supply chain, from device manufacturers and mobile network operators to third-party organizations like advertising and tracking services, and social network platforms. Our study allows us to also uncover relationships between these actors, which seem to revolve primarily around advertising and data-driven services. Overall,

end up packaged together in the firmware of a device is not transparent, and various isolated cases reported over the last few years suggest that it lacks end-to-end control mechanisms to guarantee that shipped firmware is free from vulnerabilities [24], [25] or potentially malicious and unwanted apps. For example, at Black Hat USA 2017, Johnson *et al.* [82], [47] gave details of a powerful backdoor present in the firmware of several models of Android smartphones, including the popular BLU R1 HD. In response to this disclosure, Amazon removed Blu products from their Prime Exclusive line-up [2]. A company named Shanghai Adups Technology Co. Ltd. was pinpointed as responsible for this incident. The same report also discussed the case of how vulnerable core system services (*e.g.*, the widely deployed MTKLogger component developed by the chipset manufacturer MediaTek) could be abused by co-located apps. The infamous Triada trojan has also been recently found embedded in the firmware of several low-cost Android smartphones [77], [66]. Other cases of malware found pre-installed include Loki (spyware and adware) and Slocker (ransomware), which were spotted in the firmware of various high-end phones [6].



# Logging on Android: Two Questions

1. Are developers following Google's guidelines or does sensitive information end up in the logs?
2. Given the lack of supply chain controls, are there apps that can access the logs?

#1 : Is Sensitive Information in the Logs?

# Personally Identifying Information (PII)

- Direct Identifiers
  - Email Address
  - Phone Number
  - User Name
- Indirect Identifiers
  - Android ID
  - MAC Address
  - IMEI
  - Serial Number
- User Location
  - GPS Coordinates
  - Nearby WiFi and Bluetooth devices

# Logging by Default

Phone			Identifier								Proximate Data					
Make	Model	Android Version	SSID	BSSID	BT MAC	WiFi MAC	IMEI	Serial	Phone Num	Email Address	GPS	Nearby SSIDs	Nearby BSSIDs	Nearby BT MACs	Bluetooth Payloads	Read Logs
Blu	Studio Mini	9	✓	✓	✓	✓				✓		✓		✓		5
Cubot	Note 7	10	✓	✓			✓		✓	✓		✓	✓			4
Google	Pixel 3a	9	✓	✓		✓	✓		✓	✓						6
Google	Pixel 3a	12	✓	✓					✓	✓		✓	✓			6
Huawei	Nova 5T	9	✓	✓	✓	✓				✓		✓	✓			58
LG	K51	12	✓	✓	✓	✓		✓		✓						58
Motorola	G Play	10	✓	✓	✓	✓	✓	✓		✓	✓					34
Motorola	One 5G Ace	10	✓	✓	✓	✓	✓	✓	✓	✓	✓					34
Nokia	3.4	10	✓	✓		✓	✓			✓	✓	✓	✓	✓	✓	5
Nokia	3.4	12	✓	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	22
Samsung	Galaxy A12	10	✓	✓	✓			✓		✓		✓	✓			14
Samsung	Galaxy A21S	10	✓	✓						✓						83
Samsung	Galaxy A21S	12	✓	✓						✓						95
uleFone	Note 11P	11	✓	✓	✓					✓						34
ZTE	Blade A5 2020	9	✓	✓		✓		✓		✓		✓	✓			4
<b>Total</b>			<b>15</b>	<b>15</b>	<b>8</b>	<b>9</b>	<b>5</b>	<b>6</b>	<b>4</b>	<b>15</b>	<b>4</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>2</b>	



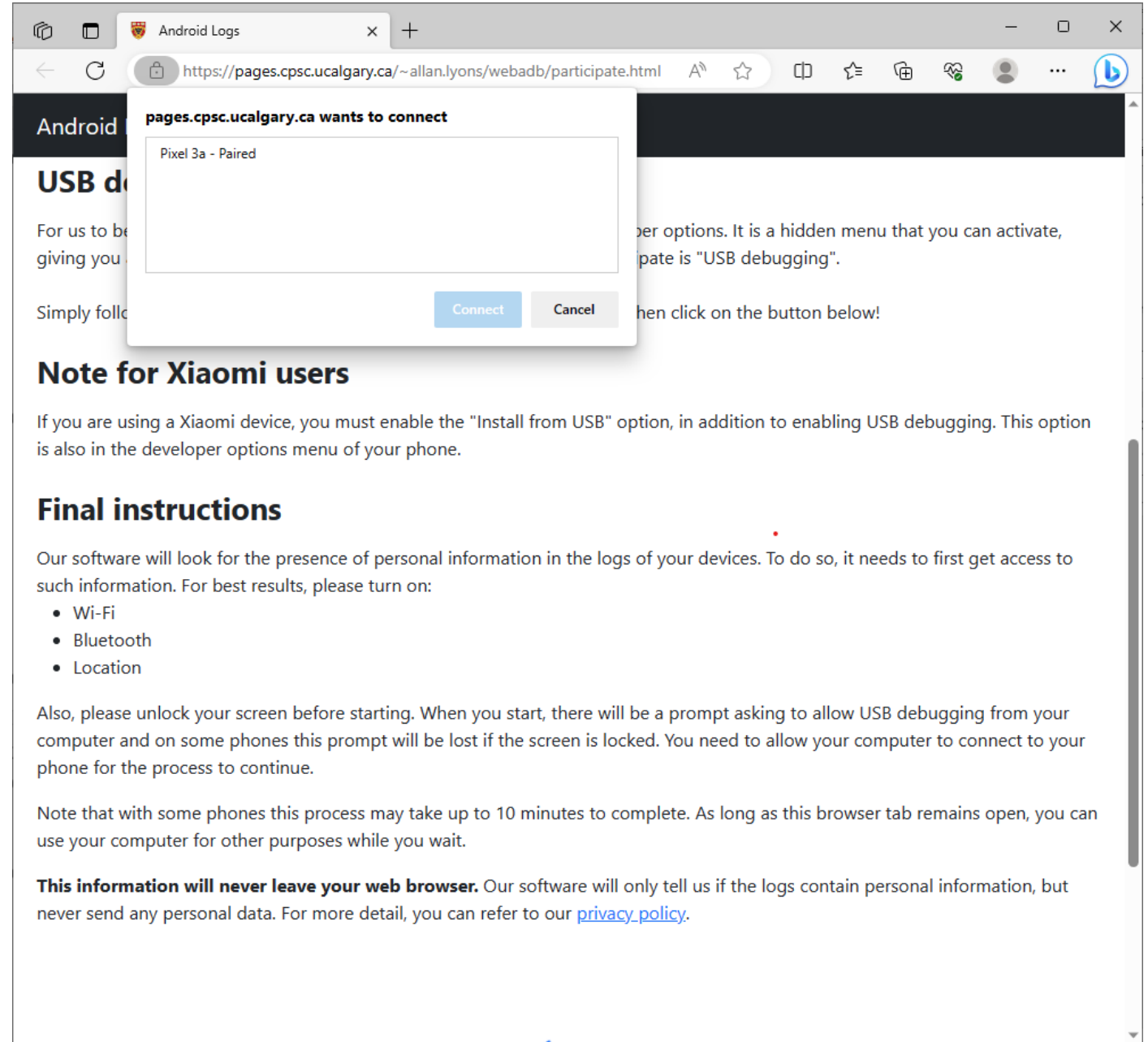
# Android Logs

How much private data is logged by your apps? Who can then access that data, and what do they do with it?  
Help us find out by participating in our study!

[Learn more](#)

[Participate!](#)

# PII in the Wild Experiment



The screenshot shows a web browser window with the address bar displaying `https://pages.cpsc.ucalgary.ca/~allan.lyons/webadb/participate.html`. A modal dialog box is open in the center, titled "pages.cpsc.ucalgary.ca wants to connect". The dialog contains the text "Pixel 3a - Paired" and two buttons: "Connect" and "Cancel".

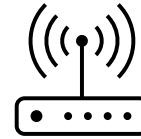
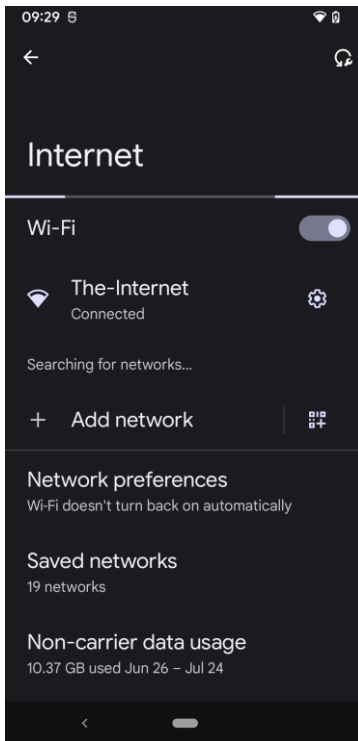
The background page content includes the following sections:

- Android**
- USB d**
- For us to be... giving you...
- Simply foll... then click on the button below!
- Note for Xiaomi users**
- If you are using a Xiaomi device, you must enable the "Install from USB" option, in addition to enabling USB debugging. This option is also in the developer options menu of your phone.
- Final instructions**
- Our software will look for the presence of personal information in the logs of your devices. To do so, it needs to first get access to such information. For best results, please turn on:
  - Wi-Fi
  - Bluetooth
  - Location
- Also, please unlock your screen before starting. When you start, there will be a prompt asking to allow USB debugging from your computer and on some phones this prompt will be lost if the screen is locked. You need to allow your computer to connect to your phone for the process to continue.
- Note that with some phones this process may take up to 10 minutes to complete. As long as this browser tab remains open, you can use your computer for other purposes while you wait.
- This information will never leave your web browser.** Our software will only tell us if the logs contain personal information, but never send any personal data. For more detail, you can refer to our [privacy policy](#).

# PII Broadly Found on Phones

PII Type	PII Class	Prevalence
Email Address	Direct ID	16%
Phone Number	Direct ID	3%
Bluetooth Scan MAC	Location ID	2%
Bluetooth Scan SSID	Location ID	2%
Coarse Location	Location ID	24%
Fine Location	Location ID	22%
WiFi Router MAC	Location ID	67%
WiFi Router SSID	Location ID	68%
WiFi Scan MAC	Location ID	14%
WiFi Scan SSID	Location ID	39%
Android ID	Non-resetable ID	8%
Bluetooth MAC	Non-resetable ID	11%
IMEI	Non-resetable ID	6%
Serial Number	Non-resetable ID	4%
Bluetooth Name	Other ID	69%
WiFi Randomized MAC	Other ID	78%
<b>Any PII Detected</b>		<b>94%</b>

# Google Pixel 3a Connecting to WiFi





# Google Pixel 3a Connecting to WiFi

```
D wpa_supplicant: wlan0: Own MAC address: aa:52:0f:bc:55:60
D wpa_supplicant: wlan0: BSS: Add new id 2 BSSID
a8:70:5d:84:2a:de SSID 'ShawMobileHotspot' freq 5765 HESSID
a8:70:5d:84:2a:de
I wpa_supplicant: wlan0: RX-ANQP a8:70:5d:84:2a:de 3GPP
Cellular Network information
D WifiClientModeImpl[wlan0]: ConnectedMacRandomization
SSID(The-Internet). setMacAddress(aa:52:0f:bc:55:60) from
02:c3:72:e5:15:17 = true
I WifiClientModeImpl[wlan0]: Connecting with aa:52:0f:bc:55:60
as the mac address
I wpa_supplicant: wlan0: Trying to associate with SSID 'The-
Internet'
I wpa_supplicant: wlan0: Associated with 08:9e:08:e4:2b:a0
```

# wpa\_supplicant Logging

wpa\_supplicant.c

```
wpa_dbg(wpa_s, MSG_DEBUG, "Own MAC address: " MACSTR,  
        MAC2STR(wpa_s->own_addr));
```

wpa\_debug.h

```
#ifdef CONFIG_NO_STDOUT_DEBUG  
#define wpa_dbg(args...) do { } while (0)  
#else /* CONFIG_NO_STDOUT_DEBUG */  
#define wpa_dbg(args...) wpa_msg(args)  
#endif /* CONFIG_NO_STDOUT_DEBUG */
```

# Xiaomi Redmi Note 9 (Android 11)

I [BIP] : [BIP NL] IPv6: \*.\*.\*.\*.\*.\*.\*.\*

I [BIP] : [BIP NL] addr state is 3, ipv4=\*.\*.\*.\*, ipv6=\*.\*.\*.\*.\*.\*.\*.\*.\*

I WifiHAL : data: version=1, cur\_rssi=-66 BSSID=12:0c:\*.\*.\*.d9

# Sample Volley Log Entry

```
D Volley : [919] BasicNetwork.logSlowRequests: HTTP
response for request=<[ ] https://apis.netmarble.
com/mobileauth/v2/players/063DFBE41A1342449E74C89BF
2757786/deviceKeys/3CBCDA0D7F054EA5964CDAAD3353C651
/accessToken?nmDeviceKey=d8b1df4dbf6926b2&country
Code=CA&adId=7f9e4fac-c211-498e-804c-6befc76d39530
xac67c518 IMMEDIATE 3> [lifetime=445], [size=851],
[rc=200], [retryCount=0]
```

com.netmarble.war

# Volley Logging Code

```
private static final int SLOW_REQUEST_THRESHOLD_MS = 3000;

private NetworkUtility() {}

/** Logs requests that took over SLOW_REQUEST_THRESHOLD_MS to complete. */
static void logSlowRequests(long requestLifetime, Request<?> request, byte[]
responseContents, int statusCode) {
    if (VolleyLog.DEBUG || requestLifetime > SLOW_REQUEST_THRESHOLD_MS) {
        VolleyLog.d("HTTP response for request=<%s> [lifetime=%d],
[size=%s], "
+ "[rc=%d], [retryCount=%s]", request, requestLifetime,
responseContents != null ? responseContents.length : "null",
statusCode, request.getRetryPolicy().getCurrentRetryCount());
    }
}
```

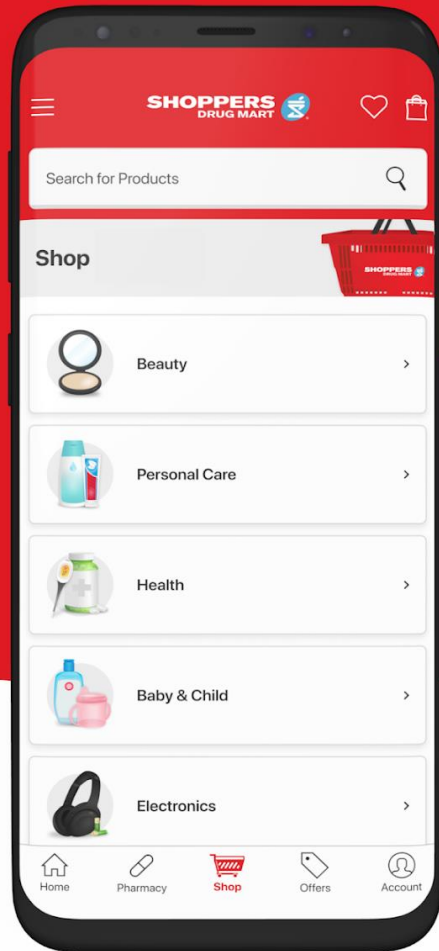
# Volley Has Changed

```
core/src/main/java/com/android/volley/toolbox/NetworkUtility.java

@@ -43,14 +43,12 @@
43  * BasicAsyncNetwork}
44  */
45  final class NetworkUtility {
46 -     private static final int SLOW_REQUEST_THRESHOLD_MS = 3000;
47 -
48     private NetworkUtility() {}
49
50 -     /** Logs requests that took over SLOW_REQUEST_THRESHOLD_MS
51 -     to complete. */
52 -     static void logSlowRequests(
53         long requestLifetime, Request<?> request, byte[]
54         responseContents, int statusCode) {
55 -         if (VolleyLog.DEBUG || requestLifetime >
56             SLOW_REQUEST_THRESHOLD_MS) {
57             VolleyLog.d(
58                 "HTTP response for request=<%s>
59                 [lifetime=%d], [size=%s], "
60                 + "[rc=%d], [retryCount=%s]",
61                 request, request.getSize(), responseContents,
62                 statusCode, request.getRetryCount());
63         }
64     }
65 }

43  * BasicAsyncNetwork}
44  */
45  final class NetworkUtility {
46     private NetworkUtility() {}
47
48 +     /** Logs a summary about the request when debug logging is
49 +     enabled. */
50 +     static void logRequestSummary(
51         long requestLifetime, Request<?> request, byte[]
52         responseContents, int statusCode) {
53 +         if (VolleyLog.DEBUG) {
54             VolleyLog.d(
55                 "HTTP response for request=<%s>
56                 [lifetime=%d], [size=%s], "
57                 + "[rc=%d], [retryCount=%s]",
58                 request, request.getSize(), responseContents,
59                 statusCode, request.getRetryCount());
60         }
61     }
62 }
```

# SHOP ESSENTIALS, NOW ONLINE



# Sneak a peek at upcoming deals.



# Sample Log Entry From Shopper's App

D AdobeExperienceSDK: Rules Engine - Original EventData for Event #424:  
{  
 "action": "product-view",  
 "contextdata": {  
 "registrationStatus": "unverified user",  
 "pharmacyLoginMethod": "email",  
 "digitalId": "DD1D594EAC4160E72A292FCC13D1FD1AC4D4EBA532953A19596C99AF57DF19AC",  
 "productBrand": "Aspirin",  
 "modifaceAvailable": "false",  
 "trackAction": "true",  
 "pcOptimumWalletId": "1184842589",  
 "customerLoyalty": "new",  
 "language": "english",  
 "pwpltem": "false",  
 "screenName": "pdp",  
 "loginStatus": "true",  
 "productName": "ASPIRIN 81mg, Daily Low Dose Enteric Coated Tablets, 180 Tablets",  
 "screenSection": "shop",  
 "productCode": "056500355133",  
 "appSection": "shop",  
 "certonaClick": "false",  
 "outOfStock": "false",  
 "hitTimestamp": "2023-07-26 11:50:10.868-0600",  
 "pcIdId": "e767538a-636c-4b0b-985a-348c79addc07",  
 "productPrice": "\$25.99",  
 "&&products": ";056500355133;;",  
 "actionName": "product-view",  
 "trackState": "false"  
 }  
}



```
{
  "action": "product-view",
  "contextdata": {
    "registrationStatus": "unverified user",
    "pharmacyLoginMethod": "email",
    "digitalId": "DD1D594EAC4160E72A292FCC13D1FD1AC4D4EBA532953A19596C99AF57DF19AC",
    "productBrand": "Aspirin",
    "modifaceAvailable": "false",
    "trackAction": "true",
    "pcOptimumWalletId": "1184842589",
    "customerLoyalty": "new",
    "language": "english",
    "pwpltem": "false",
    "screenName": "pdp",
    "loginStatus": "true",
    "productName": "ASPIRIN 81mg, Daily Low Dose Enteric Coated Tablets, 120 Tablets",
    "screenSection": "shop",
    "productCode": "056500355133",
    "appSection": "shop",
    "certonaClick": "false",
    "outOfStock": "false",
    "hitTimestamp": "2023-07-26 11:50:10.868-0600",
    "pcIdId": "e767538a-636c-4b0b-985a-348c79addc07",
    "productPrice": "$25.99",
    "&&products": ";056500355133;;",
    "actionName": "product-view",
    "trackState": "false"
  }
}
```

"action": "product-view"

"digitalId":

"DD1D594EAC4160E72A292FCC13D1FD1AC4D4EBA532953A19596C99AF57DF19AC"

"pcOptimumWalletId": "1184842589"

"productName": "ASPIRIN 81mg, Daily Low Dose Enteric Coated Tablets, 120 Tablets"

"pcIdId": "e767538a-636c-4b0b-985a-348c79addc07"

# Adobe Experience Documentation

```
5 public class MainApp extends Application {  
6     ...  
7     @Override  
8     public void onCreate(){  
9         super.onCreate();  
10        if(UserManagerCompat.isUserUnlocked(this.getApplicationContext())) {  
11            MobileCore.setApplication(this);  
12            MobileCore.setLogLevel(LoggingMode.DEBUG);  
13        }  
14    }  
15 }
```



Using `Debug` or `Verbose` log levels may cause performance or security concerns. As a result, it is recommended that you use only `Error` or `Warning` log levels in production applications.

Adobe

```
5 public c  
6 ...  
7 @Overr  
8 public  
9 supe  
10 if(U  
11 Mo  
12 Mo
```



Using Debu  
you use only

Publish your app | Android Stu X

https://developer.android.com/studio/publish

## Prepare your app for release

Preparing your app for release is a multistep process involving the following tasks:

- **Configure your app for release.**

At a minimum, you need to make sure that logging is disabled and removed and that your release variant has `debuggable false` for Groovy or `isDebuggable = false` for Kotlin script set. You should also [set your app's version information](#).
- **Build and sign a release version of your app.**

You can use the Gradle build files with the *release* build type to build and sign a release version of your app. For more information, see [Build and run your app](#).
- **Test the release version of your app.**

Before you distribute your app, you should thoroughly test the release version on at least one target handset device and one target tablet device. [Firebase Test Lab](#) is useful for testing across

#2 : Are Apps Able to Access the Logs?

# Do Apps Read Logs?

- Linking our field study to the dataset collected by Gamba et al.
  - 1,319 apps with READ\_LOGS permission
  - 63 apps run logcat as a shell command
  - 15 of these have code to save the logs to the SD card
  - 9 apps post raw logs to the Internet

READ\_LOGS Permission: What is a “third-party”?

“Not for use by **third-party applications**, because Log entries can contain the user's private information.”

# Apps with READ\_LOGS. Third-party or Not?

- Apps by Mobile Network Operators like Verizon, AT&T, Telefonica
  - Apps by large companies like Amazon, Baidu, Microsoft, Tencent
  - Analytics services like Digital Turbine
  - Utility apps such as “device cleaners”
  - Parental control apps
  - Anti-virus software
- 
- Note that any SDKs used by the above inherit the permissions of the apps that include them

# Mitigations



# Privacy Security Best Practices

This page contains a collection of data collection guidance and recommendations to ensure that Android users have control over the handling of their data.

## Logging data

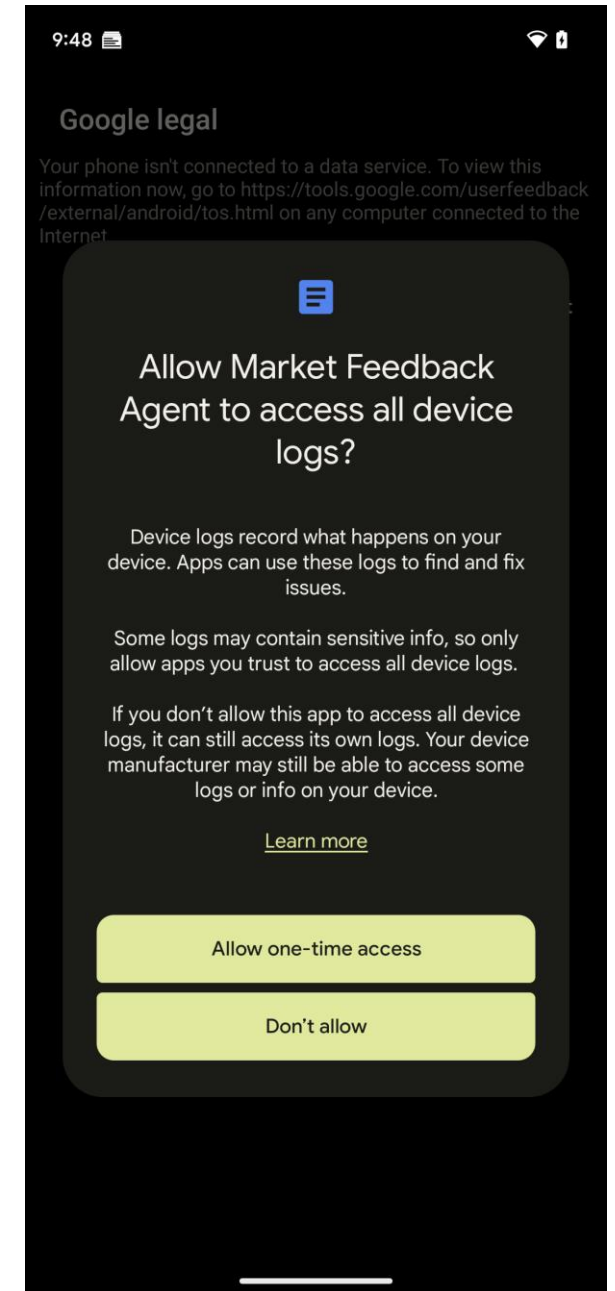
Logging data increases the risk of exposure of that data and reduces system performance. Multiple public security incidents have occurred as a result of logging sensitive user data.

- Do not log to the sdcard.
- Apps or system services should not log data provided from third-party apps that might include sensitive information.
- Apps must not log any Personally Identifiable Information (PII) as part of normal operation, unless it's absolutely necessary to provide the core functionality of the app.

CTS includes tests that check for the presence of potentially sensitive information in logs.

# Recent Changes to Android

- “On Android 13, if an app tries to access all device logs for approved use cases such as app feedback or bug reporting, the system will ask you if you want to provide the app with one-time access to this more expansive set of logs.”
- **Mitigation**
  - If an app in the foreground with READ\_LOGS requests access to the device logs, the system prompts the user to approve or deny the request.
  - An app running in the background is automatically denied unless the app
    - Shares the system UID
    - Uses a native system process (UID < APP\_UID)
    - (and a few other cases listed in the documentation)



# Conclusion

- Logging of potentially sensitive information is prevalent despite Google's recommendations to protect end users
  - System services log sensitive information
  - Misconfigured libraries and SDKs
  - "Debugging during deployment"
- Many preinstalled apps can read the logs
- Impact: Our work has led to a change in Android log access notification

