

# **Pushed by Accident**

# A Mixed-Methods Study on Strategies of Handling Secrets in Source Code Repositories

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# **Developers Must Provide and Handle Secrets Securely**

- Version control systems (VCSs) are an essential technology for collaborative software development
- Git-based platforms such as GitHub or GitLab are the most used source code sharing platforms
- Developers need to provide secrets to e.g., deploy software, automate interactions with third parties, or handle authentication



# Credentials, Authentication Tokens, or Secret Encryption Keys

Secrets are highly sensitive, e.g.,

• credentials e.g.,

user=admin, password=secretpwd

• authentication tokens e.g.,

JalrXUtnFEMI/K7MDENG/bPxRfiCYEXAMPLEKEY

• secret encryption keys e.g.,

----BEGIN OPENSSH PRIVATE

KEY----b3BlbnNzaC1rZXktdjEAAAAACmFlczI1Ni1jdHIAAAAGYmNyeXB0AAAA GAAAABBjTZYaSZ....





# **Even the Big Players Fail**

# Toyota Suffered a Data Breach by Accidentally Exposing A Secret Key Publicly On GitHub

On October 7th, Toyota revealed a partial copy of their T-Connect source code had been accidentally exposed for 5 years, including access to data for over 290,000 customers.

#### SECURITY

# Rogers' internal passwords and source code found open on GitHub

HOWARD SOLOMON

JANUARY 24, 2020

# **GitHub Rotates Publicly Exposed RSA SSH Private Key**

GitHub replaced the RSA SSH private key used to secure Git operations for GitHub.com after it was exposed in a public GitHub repository.





### **Code Secret Leakage Becomes More and More Significant**

#### GitGuardian: The State of Secrets Sprawl 2023 [1]



[1] GitGuardian https://www.gitguardian.com/files/the-state-of-secrets-sprawl-report-2023





## **Code Secret Leakage Becomes More and More Significant**

### GitGuardian: The State of Secrets Sprawl 2023 [1]



Meli et al. presented a large-scale measurement study on secret leakage in public GitHub repositories, finding more than 100,000 repositories with leaked secrets. [2]

[1] GitGuardian

https://www.gitguardian.com/files/the-state-of-secrets-sprawl-report-2023

[2] Meli et al. "How Bad Can It Cit? Characterizing Secret Leakage in Public GitHub Repositories", NDSS, 2019





# Research Questions









**RQ2** What are secret leakage prevention approaches, and what are developers experiences?





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**RQ3** What are developers' experiences with code secret leakage incidents?





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**RQ3** What are developers' experiences with code secret leakage incidents?

**RQ4** What are developers' experiences with code secret remediation techniques and tools?





# Methodology

Mixed-Methods Study

#### Online Developer Survey



#### Online Developer Interviews







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### Recruitment

• n = 109 developers



- 50 from Upwork
- 59 from GitHub







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### **Content of the Questionnaire**

- Source code management
- Experience with secret information
- Threat model for secret information
- Secret leakage remediation approaches
- Secret leakage prevention approaches
- Demographics





## **Online Developer Survey**



### Recruitment

- n = 109 developers
- 50 from Upwork
- 59 from GitHub

### Goals



- Identify the extent of code secret leakage
- Identify code secret leakage ٠ prevention & remediation approaches

### **Content of the Questionnaire**

- Source code management •
- Experience with secret ٠ information
- Threat model for secret ٠ information
- Secret leakage remediation approaches
- Secret leakage prevention • approaches
- Demographics ٠







#### Recruitment

• n = 14 developers from GitHub



Developers must have experienced code secret leakage







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#### Recruitment

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Developers must have experienced code secret leakage

### **Content of the Interview Guide**

- Code secret leakage incidents
- Secret leakage remediation approaches
- Secret leakage prevention approaches







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#### Recruitment

• n = 14 developers from GitHub



Developers must have experienced code secret leakage

#### Goals



Identify developers' problems, challenges, and needs with code secret leakage remediation & prevention approaches

#### **Content of the Interview Guide**

- Code secret leakage incidents
- Secret leakage remediation approaches
- Secret leakage prevention approaches





# Selected Findings





### Online Developer Interviews









# 30.3%

of our survey respondents reported first-hand experience with secret leakage in their projects.



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- Places of leak
  - Public repositories
  - Restricted repositories (internal)
  - Code sharing platforms like Pastebin or GitHub gist
  - GitHub workflow logs





- Places of leak
  - Public repositories
  - Restricted repositories (internal)
  - Code sharing platforms like Pastebin or GitHub gist
  - GitHub workflow logs
- Types of leak
  - Configuration files
  - API tokens
  - Access keys
  - Database passwords

"[I was] pushing the commits to GitHub and when I pushed the remote repository, I found that my [password manager database] has gone into GitHub without me wanting it to go to there."— I10









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- Leak Detection
  - GitHub secret scanner
  - Randomly or by others
  - Incidents discovered lately

"It was probably out there for a couple of weeks. So, yes, that was not amazing."— I11





- Leak Detection
  - GitHub secret scanner
  - Randomly or by others
  - Incidents discovered lately
- Impact
  - For the company or software team
    - Additional workload remediating the leak
    - Financial or reputational damage
  - External stakeholders
    - Data loss or data theft



"It was probably out there for a couple of weeks. So, yes, that was not amazing."— I11



## **Root Causes of Code Secret Leakage Incidents**

- Root Causes
  - No awareness of new developers in a team
  - No use of any prevention approaches before an incident happened
  - No use or misuse of the .gitignore file
  - Use of hard-code secrets in source code
  - Developers' threat models and secret access process

"Even with all the technology [...] to prevent secret leakage, the biggest contributor to secret leakage is the human factor, or negligence." — I2

"Really just any time you ask, you'll just get access to whatever you want." — I6







## Most Survey Respondents Renewed or Revoked Leaked Secrets



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What approaches did our survey respondents use to <u>remediate</u> code secret leakage?

#### **Remediation Approaches**

| • | Renew or revoke secret<br>Cleanup VCS history<br>Analyze leak | 54.1%<br>17.4%<br>15.6% |
|---|---------------------------------------------------------------|-------------------------|
| • | •                                                             |                         |
| • | Removal from source code                                      | 11.0%                   |
| • | Notify concerned roles                                        | 7.3%                    |
| • | Access management                                             | 5.5%                    |
| • | Retract repository                                            | 4.6%                    |
| • | Systemic consequences                                         | 2.8%                    |
| • | Server operations                                             | 1.8%                    |
|   |                                                               |                         |



# **Challenges Remediating Code Secret Leakage**



- The process of remediation is cumbersome
- Complicated incident response process that was never used before
- Being not aware of all the consequences caused by the leak
- The need to select, learn, and apply different or multiple remediation approaches would be too complex and time-consuming





### Survey Respondents Externalized, Blocked, and Encrypted Secrets



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What approaches did our survey respondents use to <u>prevent</u> code secret leakage?

#### **Prevention Approaches**

| • | Externalize secrets   | 55.0% |
|---|-----------------------|-------|
| • | Block secrets         | 29.4% |
| • | Encrypted secrets     | 27.5% |
| • | Restrict access       | 17.4% |
| • | Monitoring            | 14.7% |
| • | Education & awareness | 8.3%  |
| • | Other                 | 7.3%  |
| • | Rotation              | 5.5%  |
| • | Code & secret reviews | 3.7%  |
|   |                       |       |





## Factors that Influence the Use of Prevention Approaches



- Participants reported approaches have to be:
  - Effective
  - Efficient
  - Secure
  - Usable
  - Compliant with company requirements





# Challenges When Preventing Code Secret Leakage



- Cost and time constraints
  - Time to set up a new approach
  - Even more time is required to train all involved developers using the approach
  - Adopting new approaches to existing projects often requires refactoring work





# Challenges When Preventing Code Secret Leakage



- Cost and time constraints
  - Time to set up a new approach
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  - Adopting new approaches to existing projects often requires refactoring work
- Awareness and education

"Someone was doing something **off the books** [...]:

They were just **creating another repository** [...] **not within the organization** but maybe just under a personal account or something.

Those you can't really fix with tooling, at the end of the day, those are just people's problems [...] and we can fix that through training [...][or] policy."—I6





# Selected Recommendations

For Developers and Service Providers







# **Recommendations for Developers**



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Combination of different prevention approaches to decrease the likelihood of code secret leakage

- Externalize secrets e.g., using environment variables
- Block secrets from repositories, e.g., using .gitignore files
- Monitoring e.g., using secret scanners
- Encrypt secrets that need to be shared through the repository  $\left( \begin{array}{c} \bullet \\ \bullet \end{array} \right)$





# **Recommendations for Developers**

Typical steps that should always be taken to remediate code secret leakage

- Renew or revoke the leaked secret
- Analyze the leak
- Revise the access management using the results from the leak analysis



- Notify the concerned roles
  - In addition
    - Removal from source code
    - Cleaning up the VCS history







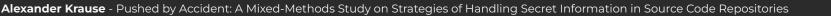
# **Recommendations for Service Providers**

• Improving online information and documentation

• Provide and expand secret scanning











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Even the Big Players Fail

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