

# Sixteenth Symposium on Usable Privacy and Security (SOUPS 2020) August 10–11, 2020

## Monday, August 10

### Authentication

- Passworld: A Serious Game to Promote Password Awareness and Diversity in an Enterprise** . . . . . 1  
Gokul Chettoor Jayakrishnan, Gangadhara Reddy Sirigireddy, Sukanya Vaddepalli, Vijayanand Banahatti, and Sachin Premasukh Lodha, *TCS Research, Tata Consultancy Services Limited, Pune, India*; Sankalp Suneel Pandit, *Former employee of TCS Research, Tata Consultancy Services Limited, Pune, India*
- “You still use the password after all” – Exploring FIDO2 Security Keys in a Small Company** . . . . . 19  
Florian M. Farke, *Ruhr University Bochum*; Lennart Lorenz, *tracekey solutions GmbH*; Theodor Schnitzler, Philipp Markert, and Markus Dürmuth, *Ruhr University Bochum*
- Knock, Knock. Who’s There? On the Security of LG’s Knock Codes** . . . . . 37  
Raina Samuel, *New Jersey Institute of Technology*; Philipp Markert, *Ruhr University Bochum*; Adam J. Aviv, *The George Washington University*; Iulian Neamtiu, *New Jersey Institute of Technology*
- An Empirical Study of Wireless Carrier Authentication for SIM Swaps** . . . . . 61  
Kevin Lee, Benjamin Kaiser, Jonathan Mayer, and Arvind Narayanan, *Princeton University*

### Appreciating User Needs and Concerns

- Lessons Learnt from Comparing WhatsApp Privacy Concerns Across Saudi and Indian Populations** . . . . . 81  
Jayati Dev, *Indiana University*; Pablo Moriano, *Oak Ridge National Laboratory*; L. Jean Camp, *Indiana University*
- Realizing Choice: Online Safeguards for Couples Adapting to Cognitive Challenges** . . . . . 99  
Nora McDonald, Alison Larsen, and Allison Battisti, *University of Maryland, Baltimore County*; Galina Madjaroff, *University of Maryland*; Aaron Massey and Helena Mentis, *University of Maryland, Baltimore County*
- Blind and Human: Exploring More Usable Audio CAPTCHA Designs** . . . . . 111  
Valerie Fanelle, Sepideh Karimi, Aditi Shah, Bharath Subramanian, and Sauvik Das, *Georgia Institute of Technology*
- Usable Sexurity: Studying People’s Concerns and Strategies When Sexting** . . . . . 127  
Christine Geeng, Jevan Hutson, and Franziska Roesner, *University of Washington*
- Towards Understanding Privacy and Trust in Online Reporting of Sexual Assault** . . . . . 145  
Borke Obada-Obieh, *University of British Columbia*; Lucrezia Spagnolo, *Vesta Social Innovation Technologies*; Konstantin Beznosov, *University of British Columbia*

### Implementing Security and Privacy: Design and Development

- Replication: On the Ecological Validity of Online Security Developer Studies: Exploring Deception in a Password-Storage Study with Freelancers** . . . . . 165  
Anastasia Danilova, Alena Naiakshina, and Johanna Deuter, *University of Bonn*; Matthew Smith, *University of Bonn, Fraunhofer FKIE*
- Innovation Inaction or In Action? The Role of User Experience in the Security and Privacy Design of Smart Home Cameras** . . . . . 185  
George Chalhoub and Ivan Flechais, *University of Oxford*; Norbert Nthala, *Michigan State University*; Ruba Abu-Salma, *University College London (UCL) & Inria*
- An Ethnographic Understanding of Software (In)Security and a Co-Creation Model to Improve Secure Software Development** . . . . . 205  
Hernan Palombo, Armin Ziaie Tabari, Daniel Lende, Jay Ligatti, and Xinming Ou, *University of South Florida*
- Why Can’t Johnny Fix Vulnerabilities: A Usability Evaluation of Static Analysis Tools for Security** . . . . . 221  
Justin Smith, *Lafayette College*; Lisa Nguyen Quang Do and Emerson Murphy-Hill, *Google*

## Tuesday, August 11

### Implementing Security and Privacy: Operation, Administration, Vulnerability Analysis

**Security, Availability, and Multiple Information Sources: Exploring Update Behavior of System Administrators** .. 239  
Christian Tiefenau and Maximilian Häring, *University of Bonn*; Katharina Krombholz, *CISPA Helmholtz Center for Information Security*; Emanuel von Zezschwitz, *University of Bonn, Fraunhofer FKIE*

**An investigation of phishing awareness and education over time: When and how to best remind users** ..... 259  
Benjamin Reinheimer, Lukas Aldag, Peter Mayer, Mattia Mossano, and Reyhan Duezguen, *SECUSO - Security, Usability, Society, Karlsruhe Institute of Technology*; Bettina Lofthouse, *Landesamt für Geoinformation und Landesvermessung Niedersachsen*; Tatiana von Landesberger, *Interactive Graphics Systems Group, Technische Universität Darmstadt*; Melanie Volkamer, *SECUSO - Security, Usability, Society, Karlsruhe Institute of Technology*

**An Exploratory Study of Hardware Reverse Engineering — Technical and Cognitive Processes** ..... 285  
Steffen Becker, Carina Wiesen, and Nils Albartus, *Ruhr University Bochum, Max Planck Institute for Cybersecurity and Privacy*; Nikol Rummel, *Ruhr University Bochum*; Christof Paar, *Max Planck Institute for Cybersecurity and Privacy*

**Industry Responses to the European Directive on Security of Network and Information Systems (NIS): Understanding policy implementation practices across critical infrastructures** ..... 301  
Ola Aleksandra Michalec, Dirk van der Linden, Sveta Milyaeva, and Awais Rashid, *University of Bristol*

**“You’ve Got Your Nice List of Bugs, Now What?” Vulnerability Discovery and Management Processes in the Wild** .. 319  
Noura Alomar, *University of California, Berkeley*; Primal Wijesekera, *University of California, Berkeley, and International Computer Science Institute (ICSI)*; Edward Qiu, *University of California, Berkeley*; Serge Egelman, *University of California, Berkeley, and International Computer Science Institute (ICSI)*

### Applications and User Perceptions

**User Mental Models of Cryptocurrency Systems - A Grounded Theory Approach** ..... 341  
Alexandra Mai and Katharina Pfeffer, *SBA Research*; Matthias Gusenbauer, *Tokyo Institute of Technology, SBA Research*; Edgar Weippl, *University of Vienna*; Katharina Krombholz, *CISPA Helmholtz Center for Information Security*

**Cloudy with a Chance of Misconceptions: Exploring Users’ Perceptions and Expectations of Security and Privacy in Cloud Office Suites** ..... 359  
Dominik Wermke, Nicolas Huaman, Christian Stransky, Niklas Busch, Yasemin Acar, and Sascha Fahl, *Leibniz University Hannover*

**From Intent to Action: Nudging Users Towards Secure Mobile Payments** ..... 379  
Peter Story, Daniel Smullen, Alessandro Acquisti, Lorrie Faith Cranor, and Norman Sadeh, *Carnegie Mellon University*; Florian Schaub, *University of Michigan*

**Do Privacy and Security Matter to Everyone? Quantifying and Clustering User-Centric Considerations About Smart Home Device Adoption** ..... 417  
Natá M. Barbosa, Zhuohao Zhang, and Yang Wang, *University of Illinois at Urbana-Champaign*

### Privacy, Tracking, and Measurement

**Enhancing Privacy through the Visual Design of Privacy Notices: Exploring the Interplay of Curiosity, Control and Affect** ..... 437  
Agnieszka Kitkowska, *Karlstad University*; Mark Warner, *Northumbria University*; Yefim Shulman, *Tel Aviv University*; Erik Wästlund and Leonardo A. Martucci, *Karlstad University*

**“I Have a Narrow Thought Process”: Constraints on Explanations Connecting Inferences and Self-Perceptions** .. 457  
Emilee Rader, Samantha Hautea, and Anjali Munasinghe, *Michigan State University*

**Replication: Why We Still Can’t Browse in Peace: On the Uniqueness and Reidentifiability of Web Browsing Histories** ..... 489  
Sarah Bird, Ilana Segall, and Martin Lopatka, *Mozilla*

**How Risky Are Real Users’ IFTTT Applets?** ..... 505  
Camille Cobb and Milijana Surbatovich, *Carnegie Mellon University*; Anna Kawakami, *Wellesley College*; Mahmood Sharif, *NortonLifeLock*; Lujo Bauer, *Carnegie Mellon University*; Anupam Das, *North Carolina State University*; Limin Jia, *Carnegie Mellon University*