



Culture



Architecture



Engineering

WEDNESDAY, DECEMBER 7

7:30 am–5:00 pm **On-Site Registration and Badge Pickup** Grand Ballroom Foyer

7:30 am–9:00 am **Continental Breakfast** Grand Ballroom Foyer

9:00 am–9:15 am **Opening Remarks** Constitution Ballroom
LISA16 Co-Chairs: John Arrasjid, Dell EMC, and Matt Simmons, SpaceX

9:15 am–10:30 am **Keynote Address: “The Evolution of People, Process, and Technology in the Digital Age”** Constitution Ballroom
John Roesse, Dell EMC EVP and CTO of Cross Product Operations

10:30 am–11:00 am **Break with Refreshments** Grand Ballroom Foyer

11:00 am–12:30 pm

Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D
<p>Talks I</p> <p>UAVs, IoT, and Cybersecurity 11:00 am–11:45 am David Kovar</p> <p>Stop Lying to Your Customers—the Cloud Is Neither Private or Secure: What Your Customers Need to Do for Privacy and Security, and How You Can Help Them 11:45 am–12:30 pm James “Brad” Whitehead, Chief Scientist, Formularity</p>	<p>Talks II</p> <p>Building a Billion User Load Balancer 11:00 am–11:45 am Patrick Shuff, Facebook</p> <p>Sensu and the Art of Monitoring 11:45 am–12:30 pm Sean Porter, Sensu</p>	<p>Talks III</p> <p>Modern Cryptography Concepts: Hype or Hope 11:00 am–11:45 am Radia Perlman, Dell EMC Corporation</p> <p>Strategic Storytelling 11:45 am–12:30 pm Jessica Hilt, University of California, San Diego</p>	<p>Mini Tutorial</p> <p>Git Crash Course 11:00 am–12:30 pm Thomas Uphill, Wells Fargo</p>	<p>Mini Tutorial</p> <p>How to Virtualize the End-User’s Desktop (or How to Play More Warcraft/Halo during the Day) 11:00 am–12:30 pm Linus Bourque</p>	<p>LISA Lab</p> <p>Beginning Wireshark 11:00 am–12:30 pm Brett Thorson, Senior Sales Engineer, Mid-Atlantic: Dtex Systems</p>

12:00 pm–7:00 pm **LISA16 Expo** Grand Ballroom Complex

12:30 pm–2:00 pm **Conference Lunch in the Expo** Grand Ballroom Complex

2:00 pm–3:30 pm

Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D
<p>Talks I</p> <p>How Should We Ops? 2:00 pm–2:45 pm Courtney Eckhardt, Heroku</p> <p>SRE at a Start-Up: Lessons from LinkedIn 2:45 pm–3:30 pm Craig Sebenik, Matterport</p>	<p>Talks II</p> <p>Capturing All of Stack Overflow’s Logs 2:00 pm–2:45 pm George Beech, Stack Overflow</p> <p>The Hard Truths about Microservices and Software Delivery 2:45 pm–3:30 pm Anders Wallgren, Chief Technology Officer at Electric Cloud, and Avantika Mathur, Professional Services Engineer at Electric Cloud</p>	<p>Talks III</p> <p>Traps and Cookies: A Mystery Package from Your Former Self 2:00 pm–2:45 pm Tanya Reilly, Google</p> <p>How to Succeed in Ops without Really Trying 2:45 pm–3:30 pm Chastity Blackwell, Yelp</p>	<p>Mini Tutorial</p> <p>S, M, and L Logstash Architectures: The Foundations 2:00 pm–3:30 pm Jamie Riedesel, HelloSign</p>	<p>Mini Tutorial</p> <p>Mini Tutorial: Quick Start to Pacemaker HA 2:00 pm–3:30 pm Mike Diehn</p>	<p>LISA Lab</p> <p>Core Skills: Scripting for Automation 2:00 pm–5:30 pm Mike Ciavarella, Coffee Bean Software Pty Ltd</p>

3:30 pm–4:00 pm **Break with Refreshments in the Expo** Grand Ballroom Complex



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WEDNESDAY, DECEMBER 7 (continued)

4:00 pm–5:30 pm

Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D
<p>Talks I</p> <p>Behind Closed Doors: Managing Passwords in a Dangerous World  4:00 pm–4:45 pm Noah Kantrowitz</p> <p>The Road to Mordor: Information Security Issues and Your Open Source Project  4:45 pm–5:30 pm Amye Scavarda, Red Hat</p>	<p>Talks II</p> <p>An Architect's Guide to Designing Risk  4:00 pm–4:45 pm Daemon Behr, Industry professional</p> <p>Engineer the Future  4:45 pm–5:30 pm Jinnah Hosein, SpaceX</p>	<p>Talks III</p> <p>Don't Burn Out or Fade Away: Conquering Occupational Burnout  4:00 pm–4:45 pm Avleen Vig, Etsy</p> <p>You Can't Build a Team in the Thunderdome: Better Hiring through Empathy  4:45 pm–5:30 pm Ryan McKern, Puppet</p>	<p>Mini Tutorial</p> <p>S, M, and L Logstash Architectures: Reaching For the Sky  4:00 pm–5:30 pm Jamie Riedesel, HelloSign</p>	<p>Mini Tutorial</p> <p>Release Pipelines in Microsoft Ecosystems  4:00 pm–5:30 pm Warren Frame, Harvard University, and Michael Green, Microsoft</p>	<p>LISA Lab</p> <p>Scripting for Automation (continued)  2:00 pm–5:30 pm Mike Ciavarella, Coffee Bean Software Pty Ltd</p>

5:30 pm–7:00 pm

Expo Happy Hour, *Sponsored by Apple Inc.*

Grand Ballroom Complex

7:00 pm–11:00 pm

Birds-of-a-Feather Sessions (BoFs)

See BoFs Board in registration area

THURSDAY, DECEMBER 8

7:30 am–5:00 pm

On-Site Registration and Badge Pickup

Grand Ballroom Foyer

7:30 am–9:00 am

Continental Breakfast

Grand Ballroom Foyer

9:00 am–10:30 am

Keynote Address: "The Future of Engineering Tools and Techniques in Operations"
Mitchell Hashimoto, HashiCorp

Constitution Ballroom

10:00 am–2:00 pm

LISA16 Expo










Grand Ballroom Complex

10:30 am–11:00 am

Break with Refreshments in the Expo

Grand Ballroom Complex

11:00 am–12:30 pm

Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D	Republic B
<p>Talks I</p> <p>Passing the Console: Fostering the Next Generation of Ops Professionals  11:00 am–11:45 am Alice Goldfuss, New Relic</p> <p>Heresy in the Church of Docker  11:45 am–12:30 pm Corey Quinn, The Quinn Advisory Group</p>	<p>Talks II</p> <p>TTL of a Penetration  11:00 am–11:45 am Branson Matheson, Cisco Systems, Inc.</p> <p>What I Learned from Science-ing Four Years of DevOps  11:45 am–12:30 pm Nicole Forsgren, DORA</p>	<p>Talks III</p> <p>Data Has Always Been Big  11:00 am–11:45 am Kyle Erf, Software Engineer, MongoDB, Inc.</p> <p>SRE: It's People All the Way Down  11:45 am–12:30 pm Courtney Eckhardt and Lex Neva, Heroku</p>	<p>Mini Tutorial</p> <p>Interfacing with Humans: How to Manage in Prod Ops  11:00 am–12:30 pm Connie-Lynne Villani, Grilled Cheese Invitational</p>	<p>Mini Tutorial</p> <p>Writing and Consuming REST Services  11:00 am–12:30 pm Chris St. Pierre, Cisco Systems</p>	<p>LISA Lab</p> <p>Advanced Wireshark  11:00 am–12:30 pm Brett Thorson, Senior Sales Engineer Mid-Atlantic: Dtex Systems</p>	<p>Vendor Talks</p> <p>NetOps Meets DevOps: Network Infrastructure Management Automation 11:00 am–11:45 am Marcio Saito, CTO, Opengear</p> <p>The Paradox of Software Craftsmanship 11:45 am–12:30 pm Theo Schlossnagle, Clrconus</p>

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THURSDAY, DECEMBER 8

12:30 pm–2:00 pm		Conference Lunch in the Expo				Grand Ballroom Complex
2:00 pm–3:30 pm						
Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D	
<p>Talks I</p> <p>Stealing the Best Ideas from DevOps: A Guide for Sysadmins without Developers  2:00 pm–2:45 pm Thomas Limoncelli, StackOverflow.com, and Christina Hogan, Independent Consultant</p> <p>Code Review for Operations  2:45 pm–3:30 pm Spencer Krum, IBM and OpenStack</p>	<p>Talks II</p> <p>Dyn, DDoS, and the DNS  2:00 pm–2:45 pm Chris Baker, Dyn, Inc.</p> <p>Linux 4.X Tracing Tools: Using BPF Superpowers  2:45 pm–3:30 pm Brendan Gregg, Netflix</p>	<p>Talks III</p> <p>Why We Can't Have Nice Things: A Tale of Woe and a Hope for the Future  2:00 pm–2:45 pm Pete Cheslock, Threat Stack</p> <p>Hard Knocks and Soft Spots: A Docker-Centric CI/CD Pipeline at VMware  2:45 pm–3:30 pm Fabio Rapposelli, Staff Engineer 2 at VMware, and Ivan Porto Carrero, Staff Engineer at VMware</p>	<p>Mini Tutorial</p> <p>Living in a Post-Post-Mortem World: Techniques for Incident Analysis  2:00 pm–3:30 pm Connie-Lynne Villani, Grilled Cheese Invitational</p>	<p>Mini Tutorial</p> <p>The 90-Minute Cassandra DBA  2:00 pm–3:30 pm Chris McEniry, Sony Interactive Entertainment</p>	<p>LISA Lab</p> <p>Writing (Micro) Services with Flask  2:00 pm–5:30 pm Chris St. Pierre, Cisco Systems, Inc.</p>	
3:30 pm–4:00 pm		Break with Refreshments				Grand Ballroom Foyer
4:00 pm–5:30 pm						
Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	Back Bay Ballroom D	
<p>Talks I</p> <p>Implementing DevOps in a Regulated Traditionally Waterfall Environment  4:00 pm–4:45 pm Jason Victor and Peter Lega, Merck and Co., Inc.</p> <p>Catch Fire and Halt: Fire in the Datacenter  4:45 pm–5:30 pm Jon Kuroda, University of California, Berkeley</p>	<p>Talks II</p> <p>The 7 Righteous Fights  4:00 pm–4:45 pm Heidi Waterhouse, Documentation Mercenary</p> <p>Intelligent Anomaly Detection in Heterogeneous Internet Services  4:45 pm–5:30 pm Dong Wang, Baidu Inc.</p>	<p>Talks III</p> <p>No User Left Behind: Making Sure Customers Reach Your Service  4:00 pm–4:45 pm Mohit Suley, Software Engineer in the Live Site Engineering team @ Bing</p> <p>From BOFH to Just Another Person in the Standup, Surviving the Move to DevOps  4:45 pm–5:30 pm Jamie Riedesel, HelloSign</p>	<p>Mini Tutorial</p> <p>Managing Dispersed Teams  4:00 pm–5:30 pm Scott Cromar, Senior Manager, Convergys</p>	<p>Mini Tutorial</p> <p>Making Developers More Productive with Vagrant, VirtualBox, and Docker Configure  4:00 pm–5:30 pm John J. Rofrano, IBM T.J. Watson Research Center</p>	<p>Mini Tutorial</p> <p>Writing (Micro) Services with Flask (continued)  2:00 pm–5:30 pm Chris St. Pierre, Cisco Systems, Inc.</p>	
6:30 pm–8:30 pm		LISA16 Conference Reception				Grand Ballroom Complex
8:30 pm–11:30 pm		Birds-of-a-Feather Sessions (BoFs)				See BoFs Board in registration area

Friday program on next page →



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FRIDAY, DECEMBER 9

8:00 am–12:00 pm		On-Site Registration and Badge Pickup			Grand Ballroom Foyer
8:00 am–9:00 am		Continental Breakfast			Grand Ballroom Foyer
9:00 am–10:30 am					
Keynote Address: “Identifying Emergent Behaviors in Complex Systems” Jane Adams, Two Sigma					Constitution Ballroom
10:30 am–11:00 am		Break with Refreshments			Grand Ballroom Foyer
11:00 am–12:30 pm					
Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	
Talks I	Talks II	Talks III	Mini Tutorial	Mini Tutorial	
Lost Treasures of the Ancient World  11:00 am–11:45 am David Blank-Edelman, Apcera	The Devopsification of Windows Server 2016  11:00 am–11:45 am Jeffrey Snover, Microsoft	Everything Is Terrible, and We're to Blame  11:00 am–11:45 am Jim Perrin, The CentOS Project	Security Compliance for Containers and VMs with OpenSCAP  11:00 am–12:30 pm Martin Preisler, Red Hat	Machine Learning for SREs  11:00 am–12:30 pm Matt Harrison, MetaSnake	
Zero Trust Networks: Building Systems in Untrusted Networks  11:45 am–12:30 pm Evan Gilman, PagerDuty, Inc.	Consul as a Monitoring Solution  11:45 am–12:30 pm Seth Vargo, Director of Evangelism, HashiCorp	Using Open Source Telemetry to Drive Change in Management Environments  11:45 am–12:30 pm Susan Young, Dell EMC Corporation, Office of the CTO			
12:30 pm–2:00 pm		Conference Luncheon			Grand Ballroom
2:00 pm–3:30 pm					
Constitution Ballroom A	Constitution Ballroom B	Back Bay Ballroom AB	Commonwealth Ballroom	Back Bay Ballroom C	
Talks I	Talks II	Talks III	Mini Tutorial	Mini Tutorial	
Network-Based LUKS Volume Decryption with Tang  2:00 pm–2:45 pm Brian J. Atkisson, Red Hat	An Admin's Guide to Data Visualization  2:00 pm–2:45 pm Caskey L. Dickson, Microsoft Corporation	Unik: A Platform for Automating Unikernels Compilation and Deployment  2:00 pm–2:45 pm Idit Levine, Dell EMC Corporation	Culture-Driven Incident Response  2:00 pm–3:30 pm Dave Nicholson, Atlassian SRE	Running with MongoDB: Build Your Cluster Like a Champ!  2:00 pm–3:30 pm Nuri Halperin, Plus N Consulting, Inc.	
Sysadmins Ask the Managers 2:45 pm–3:30 pm Andy Seely, Science Applications International Corporation	Interplanetary DevOps at NASA JPL  2:45 pm–3:30 pm Dan Isla, NASA Jet Propulsion Laboratory	Failure: Why It Happens & How to Benefit from It  2:45 pm–3:30 pm VM (Vicky) Brasseur, Hewlett Packard Enterprise			
3:30 pm–4:00 pm		Break with Refreshments			Grand Ballroom Foyer
4:00 pm–5:30 pm					
Closing Plenary: “SRE in the Small and in the Large” Niall Murphy and Todd Underwood, Google					Constitution Ballroom