

STARTUP SYSTEMS ENGINEER's

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Instruction Manual



SREcon17 EMEA

1 The Normality of being a member

You are not alone



- Share the workload
- Share ideas
- Share the responsibility
- Guidance and mentoring
- Specialisation
- Polyphony
- Bus Factor > 1



2 Joining a startup as a sole system engineer

2.1 You are alone



- You will do most of the work
- You will talk to yourself
- You are responsible
- You are both a generalist and a specialist
- Bus Factor ≈ 1



2 Joining a startup as a sole system engineer

2.2 The bright side



- Time to grow up
- Take decisions and responsibility
- Resourcefulness and creativity
- Fewer blind spots



2 Joining a startup as a sole system engineer

2.3 Significance of your role



- Know why you are here
- Set the standards
- Bring your experience
- Stand between devs and infrastructure
- Find answers and solutions
- Design and advise for the future



3 Planning and building your infrastructure

3.1 Observe and listen



- Learn about the product and its future
- Understand components dependencies
- Learn the current deployment process
- Gather information
- Document the current state
- Document manual steps
- Detect bad habits



3 Planning and Building your infrastructure

3.2 The big picture



- Configuration Management*/Orchestration
- Provisioning environments
- Monitoring & Alerting
- Logging & Metrics
- Update Management
- Viable backups
- Security

* where available



3 Planning and building your infrastructure

3.3 Take small steps



- Prioritise
- Start with familiar and basic tools
- Avoid complex solutions (save it for later)
- Develop tools
- Iterate**



3 Planning and building your infrastructure

3.4 Creating processes and rules



- Decide how things should be done
- Automate as much as possible
- Find reusable and clear solutions
- Be consistent** (e.g. in naming)
- Be consistent** (i.e. be consistent)
- Hide complex procedures
- Revise when you should**



3 Planning and building your infrastructure

3.5 Research, deploy, break



- Choose wisely what to research, and when
- Understand the company's size and needs
- Learn to let go
- Be patient
- Failures will happen, and you'll fix them
- Think ahead and design for tomorrow



3 Planning and building your infrastructure

3.6 Document



- Use a work tracking tool
- Try to plan your week
- Have a *shared* wiki (FAQs, Runbooks etc)
- Write readable code

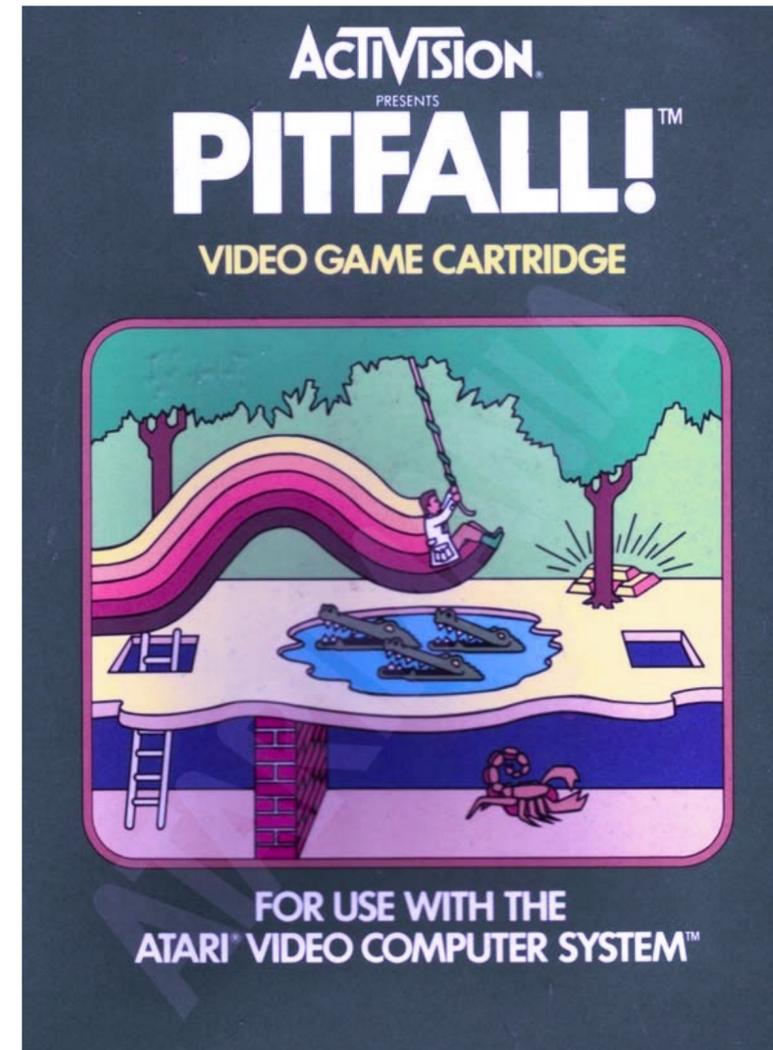


4 Common pitfalls

Mind the gap



- Always saying yes
- Always saying no
- Over-engineering
- Failure to decode information
- Underestimation
- Assumptions



5 Working in a development team

You are in the same team



- Manage interruptions
- Be approachable and compromise
- Share your knowledge and train
- Communicate processes and rules
- Don't be arrogant**



6 Becoming a team

Share your Legos



- Recount your experiences
- Delegate
- Train
- Let the team evolve
- Don't micromanage



7 Summing up

You can do it!



- Make short iterations
- Let your solutions mature
- Revise
- Your role is to *save time*
- Always say “we”
- Embrace failures and mistakes
- Don't be arrogant



THANK YOU

Links

Tools



- Ansible:** <https://scotch.io/tutorials/getting-started-with-ansible>
- Jenkins:** <https://www.sumologic.com/blog/devops/jenkins-developing-ci-pipeline/>
- Jenkins:** <https://www.novoda.com/blog/new-jenkins-pipelines/>
- Fabric:** <https://tinyurl.com/q86mer3>
- Munin:** <http://blog.bbv.ch/2013/02/16/linux-server-monitoring-with-munin/>
- Monit:** <https://www.linode.com/docs/uptime/monitoring/monitoring-servers-with-monit>



Links

Images

- https://en.wikipedia.org/wiki/Commodore_64#/media/File:Commodore-64-Computer-FL.jpg
- http://www.atarimania.com/2600/boxes/hi_res/pitfall_cart_2.jpg

