Hit The Ground Running
Identity Management

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Just What Is Identity Management?

• Single Sign On
• Directories
• Provisioning
• Certificate Authority
• Buzzword of the Week
Technology

- Active Directory
- LDAP
- NIS+
- etc
Social Problem

• Willing cooperation is best
• SOX (and similar) might help.
1. Identify your Goals

• Primary
  – Single Sign On?
  – ID card/Physical Access Control?
  – Directories?
  – Contact Database for Trouble Ticketing System?

• Secondary Goals
Identify Data Sources

- Establish “System of Record”
- Identify dependent data needs
- Identify shortfalls in the data
- Identify mission differences
- Identify exception cases
Benefits to Participants

• Value Added from tools
  – Mailing lists, directories
• Better Constituent Services
  – Their people are happier
• They get more power!
  – Make them authoritative
Who can you enlist?

- Departmental contacts?
- Individuals themselves?
- Service providers?
Manage People, Not Userids

• California Room
• Friday, 11-12:30
? Questions ?

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